



**INFORMATION
REGULATOR
(SOUTH AFRICA)**

*Ensuring protection of your personal information
and effective access to information*

**PROMOTION OF ACCESS TO INFORMATION ACT,
2000
ANNUAL COMPLIANCE ASSESSMENT REPORT OF
THE INFORMATION REGULATOR
2024/25 FINANCIAL YEAR**

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1. ABBREVIATIONS AND ACRONYMS

- | | |
|-----------------------------|--|
| 1.1 APP | Annual Performance Plan |
| 1.2 DIO | Deputy Information Officer |
| 1.3 IO | Information Officer |
| 1.4 Manual | Manual compiled in terms of section 14 or 51 of PAIA |
| 1.5 PAIA | Promotion of Access to Information Act 2 of 2000 as Amended |
| 1.6 PAIA Regulations | Regulations Relating to the Promotion of Access to Information, 2021 |
| 1.7 POPIA | Protection of Personal Information Act 4 of 2013 |
| 1.8 Regulator | The Information Regulator of South Africa |

2. DEFINITIONS

- 2.1 **“Assessment”** means a process in which the Information Regulator assesses whether a public or private body generally complies with the provisions of the Promotion of Access to Information Act 2 of 2000, insofar as its policies and implementation procedures are concerned.
- 2.2 **“Assessment Report”** means a compliance assessment report compiled by the Information Regulator, containing detailed findings and recommendations, if any.
- 2.3 **“Compliance”** means ensuring adherence to the empowering provision of the Promotion of Access to Information Act 2 of 2000.
- 2.4 **“Head of the Private Body”** means-
- 2.4.1 in the case of a natural person, including a person referred to in paragraph (c) of the definition of 'political party', that natural person or any person duly authorised by that natural person;
 - 2.4.2 in the case of a partnership, any partner of the partnership or any person duly authorised by the partnership;
 - 2.4.3 in the case of a juristic person-

a) the chief executive officer or equivalent officer of the juristic person or any person duly authorised by that officer; or

b) the person who is acting as such or any person duly authorised by such acting person; and

2.4.4 in the case of political party, the leader of the political party or any person duly authorised by that leader.

2.5 “**Information Officer**” for purposes of this Report, includes the head of a private body, as defined in section 1 of the Act, read with section 55 of the Protection of Personal Information Act No. 4 of 2013.

3. EXECUTIVE SUMMARY

3.1 This is the Annual PAIA Compliance Assessment Report of the Information Regulator (“the Regulator”), following PAIA Compliance Assessments conducted in terms of section 77H of PAIA. The report seeks to communicate the Regulator’s findings on whether public and private bodies comply with the provisions of PAIA.

3.2 Section 77H of the Promotion of Access to Information Act 2 of 2000 (“PAIA”) provides that the Information Regulator (Regulator) may, if it appears to be appropriate and on its own initiative, or upon request, conduct compliance assessment on whether a public or private body generally complies with the provisions of PAIA insofar as its policies and implementation procedures are concerned.

3.3 PAIA Compliance assessments are aimed at monitoring the level of compliance by public and private bodies with the provisions of PAIA. The processes and outcomes of PAIA Compliance Assessments are fair and promote good administration while ultimately ensuring access to information.

3.4 Low levels of compliance have been observed with public bodies, indicating a need for enhanced monitoring, training, and enforcement to ensure compliance with the provisions of PAIA. Moderate levels of compliance were shown by private bodies, suggesting that while progress has been made, further efforts are required to address existing gaps and achieve compliance with the provisions of PAIA.

4. INTRODUCTION

- 4.1 The Information Regulator (the Regulator) is an independent body established in terms of section 39 of the Protection of Personal Information Act 4 of 2013 (POPIA). It has jurisdiction throughout the Republic and is subject only to the Constitution and the law. It exists to protect the personal information of data subjects when processed by public and private bodies (responsible parties) and to promote access to information. The Regulator is empowered to exercise its powers and perform its functions in accordance with POPIA and the Promotion of Access to Information Act 2 of 2000, as amended (PAIA).
- 4.2 This Annual PAIA Assessment Report summarises assessment reports of the Information Regulator (“Regulator”) issued in terms of Regulation 14(6) of the Regulations relating to the Promotion of Access to Information, 2021 (“Regulations”).
- 4.3 The decision to conduct the assessments was taken in terms of section 77H (1) of the Promotion of Access to Information Act 2 of 2000 (PAIA), which empowers the Regulator to conduct own initiative assessments on whether a public or private body complies with the provisions of PAIA insofar as its policies and implementation procedures are concerned.
- 4.4 The Regulator has, in terms of its Compliance, Monitoring, and Enforcement Framework, mechanisms to measure compliance by the public and private bodies and to assist public and private bodies in fostering a culture of compliance and commitment to the right of access to information and PAIA effectively.
- 4.5 The Regulator has decided to conduct its compliance and monitoring assessment for the 2024/2025 financial year through a targeted approach tool. A total of eighty (80) institutions were identified, these being public and private bodies in a specific sector or industry.

5. PART A: LEGISLATIVE AND OTHER MANDATES

5.1 Constitutional Mandate

The Regulator was established to ensure respect for, and the protection, enforcement, and fulfilment of, the right to privacy and the right of access to information.

5.2 Legislative Mandate

5.2.1 The core functions in terms of PAIA are:

- a) In respect of complaints to:
 - i. Receive written complaints or provide assistance to a person who wishes to make a complaint in writing.
 - ii. Consider a complaint after the internal appeal procedures have been exhausted.

5.2.2 In respect of investigations to:

- a) Investigate complaints and, in the course of an investigation, serve an information notice to the information officer or head of a private body.
- b) Refer a complaint to the Enforcement Committee; or
- c) Decide to take no action on the complaint; or
- d) Attempt to settle a complaint through conciliation; or
- e) Issue Enforcement Notices after considering the recommendation of the Enforcement Committee.

5.2.3 The Regulator is also mandated, in terms of PAIA, to

- a) Issue notices of assessment, and
- b) Conduct assessments on whether public and private bodies comply with the provisions of PAIA.

5.2.4 In respect of additional functions to:

- a) Compile and make available a guide in an easily comprehensible form and manner, as may reasonably be required by a person who wishes to exercise any right contemplated in PAIA and POPIA.
- b) To the extent that financial and other resources are available-
 - i) Develop and conduct educational programmes, in particular for disadvantaged communities, on how to exercise the rights contemplated in this Act.
 - ii) Encourage public and private bodies to participate in the development and conduct of educational programmes, and to undertake such programmes themselves.
 - iii) Promote timely and effective dissemination of accurate information by public bodies about their activities.
 - iv) Identify gaps in PAIA or any other laws and make recommendations to reform or amend PAIA or any other laws.

5.2.5 Make recommendations for –

- a) The development, improvement, modernisation, reform, or amendment of PAIA or other legislation or common law having a bearing on access to information held by public and private bodies, respectively.
- b) Procedures on how private and public bodies make information available electronically.

5.2.6 Monitor the implementation of PAIA.

5.2.7 If reasonably possible, on request, assist any person wishing to exercise a right of access to information under PAIA.

5.2.8 Recommend to a public or private body to make changes in the manner in which it administers PAIA, as the Regulator considers advisable.

- 5.2.9 Consult with and receive reports from public and private bodies on problems encountered in complying with PAIA.
- 5.2.10 Obtain advice from, consult with, and consider proposals or recommendations from parties in connection with the Regulator's functions.
- 5.2.11 Request the Public Protector to submit to the Regulator a report on the number of complaints processed relating to PAIA and the nature and outcome of those complaints.
- 5.2.12 Enquire into any matter, including any legislation, the common law, and any practice and procedure related to the objects of PAIA.
- 5.2.13 Submit, in its annual reports to the National Assembly, information contemplated in section 84 of PAIA.

6. PART B: PAIA REQUIREMENTS

- 6.1 The Information Officer of the public body or the Head of a Private Body is required, in terms of section 14(1) or 51 of PAIA, as amended, to compile a PAIA Manual. The Information Officer of a public body is additionally required to make the PAIA Manual available in at least three (3) official languages. The PAIA Manual must provide details to the public on how they can get access to the records held by the body.
- 6.2 The Manual must be made available, as prescribed in sections 14(3) or 51(3) of PAIA, respectively.
- 6.3 In terms of section 15 of PAIA, the Information Officer of the public body must develop and make available the notice of records that are automatically available without the public having to make a formal request. Additionally, the Head of a Private Body may, in terms of section 52 (1), develop a notice of records that are automatically available. Once the notice has been compiled, it must be made available in terms of Regulation 4(3) or 5(2).

- 6.4 The Information Officer of a public body or the Head of a Private Body has an obligation, in terms of section 17(1) of PAIA, read with section 56 of POPIA, to designate such number of persons as Deputy Information Officers as are necessary to render the public body accessible for requesters to access its records as envisaged in PAIA. The Information Officer may, in terms of section 17(3) of PAIA, delegate a power or duty conferred or imposed on that Information Officer by PAIA to a Deputy Information Officer of that public body.
- 6.5 The Information Officer must submit to the Regulator an Annual Report in accordance with section 32 of PAIA. Heads of Private Bodies must comply with section 83(4), as and when required to do so by the Regulator.
- 6.6 The Information Officer or Head of a Private Body must make available a copy of the PAIA Guide in accordance with PAIA Regulation 3(1).

7. PART C: AREAS OF ASSESSMENT

- 7.1 This Report outlines the Regulator's summary of the findings on whether the bodies comply with sections 14 and 51 of PAIA, as amended, insofar as it relates to the Information Officer or Head of Private Body's obligation to: -
- 7.1.1 Compile a PAIA Manual (in at least three (3) official languages, so far as it relates to the public body); and
- 7.1.2 Make the PAIA Manual available-
- a) on the website, if any, of the body; and
 - b) at the head office of the body for public inspection during normal business hours.
- 7.1.3 The body has, in terms of section 15 or 52 of PAIA (not compulsory in so far as it relates to the head of the private body), compiled the latest notice of categories of records that are automatically available without a requester having to request access thereto and make same available as prescribed in Regulation 4(3) and 5(2);

7.1.4 The Information Officer or the Head of a Private Body has designated or delegated a Deputy Information Officer(s), in terms of section 17(1) and 17(3) of PAIA, read with section 56 (a) and (b) of POPIA; and

7.1.5 The Information Officer or the head of the private body has, in accordance with section 32 or 83(4) of PAIA, submitted its annual report to the Regulator on how the body has processed any request for access to the records held by the body;

7.1.6 The Information Officer or Head of the Private Body has, in accordance with PAIA regulation 3(1), made a copy of the PAIA Guide available, in at least two of the official languages, at the registered head office, for public inspection during normal office hours.

8. PART D: ASSESSMENT APPROACH

8.1 In conducting PAIA own initiative compliance assessments, the Regulator follows the below methodology: -



8.2 In the 2024/25 financial year, the Regulator conducted eighty (80) own initiative assessments using the following approach: -

8.2.1 Physical meeting with the relevant officials;

8.2.2 PAIA document review and analysis;

8.2.3 Collection of portfolios of evidence (POEs).

9. ANNUAL PERFORMANCE PLAN FOR 2024/2025 FINANCIAL YEAR

The Compliance & Monitoring subdivision’s annual target for the 2024/2025 financial year was to conduct its compliance and monitoring through an own-initiative approach as follows: -

Table 1: Own initiative APP Targets

Output Indicators	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Number of targeted Public and Private Bodies monitored on compliance.	Eighty (80) targeted public and private bodies monitored on compliance.	Twenty (20) targeted private bodies: 3 Social Media Entities and 17 Law firms assessed on compliance.	Twenty (20) targeted public bodies: Schedule 2 Institutions assessed on compliance.	Twenty (20) targeted public bodies: 9 Provincial Legislatures and National Parliament and 10 Constitutional Institutions assessed on compliance	Twenty (20) private bodies: 20 medical aid schemes assessed on compliance.

10. PART E: 2024/2025 ANNUAL ASSESSMENTS

Table 2: 2024/25 Assessments

During the 2024/2025 financial year, the following eighty (80) Public and Private Bodies were assessed for compliance with PAIA and in line with PAIA Annual Performance and Operational Plans:

QUARTER 1		QUARTER 2	QUARTER 3	QUARTER 4
SOCIAL MEDIA ENTITIES AND LAW FIRMS		SCHEDULE 2 ENTITIES	PROVINCIAL LEGISLATURES AND CHAPTER 9 INSTITUTIONS	MEDICAL AID SCHEMES
Number	Name of the Body	Name of the Body	Name of the Body	Name of the Body
1.	Google	Air Traffic and Navigation Services Company	Gauteng Provincial Legislature	Gems Medical Aid
2.	Facebook	Airports Company	Free State Provincial Legislature	Bonitas Medical Fund
3.	TikTok	Alexkor Limited	Mpumalanga Provincial Legislature	FedHealth Medical Scheme
4.	Webber Wentzel Attorneys	Armaments Corporation of South Africa	Kwa-Zulu Natal Provincial Legislature	Bankmed
5.	Bowmans	Broadband Infrastructure Company (Pty) Ltd	Western Cape Provincial Legislature	Golden Arrows Employees Medical Fund
6.	Cliffe Dekker Hofmeyer	CEF Pty (Ltd)	Northern Cape Provincial Legislature	Lonmin Medical Scheme
7.	Adams and Adams Attorneys	DENEL	Eastern Cape Provincial Legislature	Makoti Medical Scheme
8.	Edward Nathan Sonnenbergs Inc	Development Bank of Southern Africa	North-West Provincial Legislature	Momentum Medical Aid Scheme
9.	Simon Dippenaar Attorneys	ESKOM	Limpopo Provincial Legislature	Randwater Medical Scheme
10.	Ashersons Attorneys	Independent Development Trust	National Parliament	Retail Medical Scheme

11.	Garlicke Bousfield Attorneys	Industrial Development Corporation of South Africa Limited	The Public Protector	SABC Medical Aid Scheme
12.	Singh, Viren Attorneys Inc	Land and Agricultural Bank of South Africa	The South African Human Rights Commission	SAMWUMED
13.	Phatshoane Henney Incorporated	SA Broadcasting Corporation Limited	The Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities.	SASOLMED
14.	Wessels & Smith Prokureurs	SA Forestry Company Limited	The Commission for Gender Equality	South African Breweries Medical Scheme
15.	TN Sebelebele Attorneys	SA Nuclear Energy Corporation	The Auditor-General	South African Police Medical Scheme (POLMED)
16.	Maboku and Mangena Attorneys	South African Airways Limited	The Electoral Commission	PARMED Medical Aid Scheme
17.	Harvey, Nortje, Wagner & Motimele Inc	South African Express (Pty) Limited	Financial and Fiscal Commission	Platinum Health Medical Scheme
18.	Van Heerden & Brummer Inc. Attorneys	Telkom SA Limited	Independent Communication Authority of South Africa	Discovery Health Medical Scheme
19.	Malatji, Mohosh & Poe Attorneys	Trans-Caledon Tunnel Authority	Public Service Commission	Genesis Medical Scheme
20.	Combrink & Kgatshe Inc. Attorneys	Transnet Limited	Municipal Demarcation Board	Glencore Medical

11. PART F: SUMMARY OF ASSESSMENT OUTCOMES

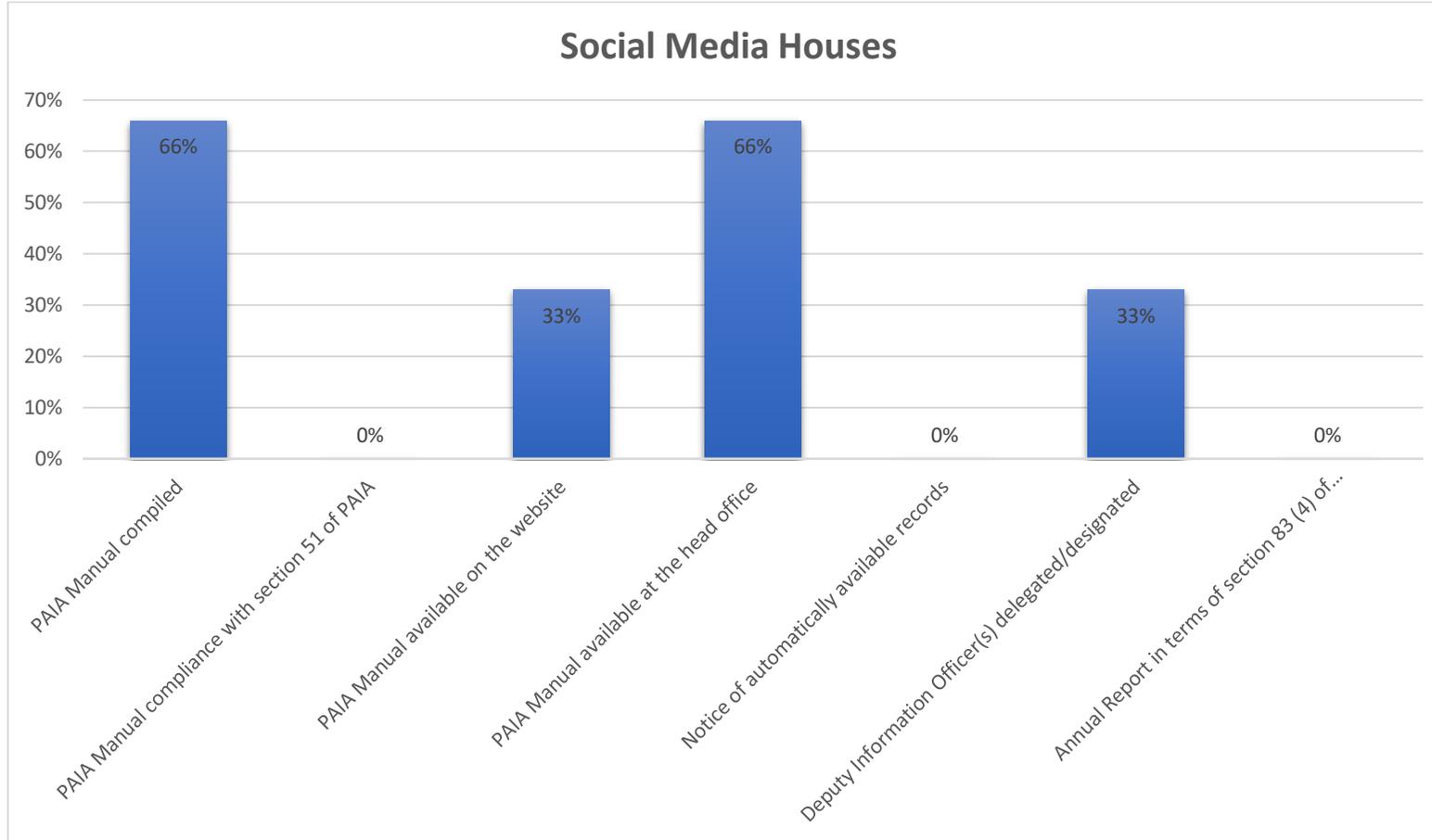
Table 2: A summary of Quarter 1 assessment outcomes

SOCIAL MEDIA HOUSES AND LAW FIRMS									
Name of the Body	PAIA Manual compiled?	PAIA Manual compliance with section 51 of PAIA?	PAIA Manual available		Notice of categories of records that are automatically available?	Deputy Information Officer(s)		Annual Report in terms of section 83 (4) of PAIA (2022/2023? 2023/2024 Financial Year)	Available a copy of the PAIA Guide
			Website?	Head Office?		Designated?	Delegated?		Number Languages
Adams and Adams	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes Two (3)
Bowmans and Gilfillan	Yes	Yes	Yes	Yes	No	Yes	No	Yes	Yes Four (4)
Garlicke and Bousfield	Yes	No	Yes	Yes	No	Yes	No	Yes	Yes (Three)
Combrink Kgatshe Attorneys Incorporated	Yes	No	N/A (the law firm does not have a website)	Yes	No	No	No	No	No
Maphosa and Associates	Yes	No	No	Yes	No	No	No	No	Yes Three (3)

			(website is not functional)						
Malatjie Mohosh and Poee Attorneys	Yes	No	No	Yes	No	No	No	No	No
Webber Wentzel	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes 2
Simon Dippenaar and Associates Incorporated	Yes	No	Yes	Yes	No	No	No	No	No
Facebook South Africa	No (Draft Manual)	No	No	No	No	No	No	No	None
Google South Africa	Yes	No	N/A (the entity does not have a website)	Yes	No	Yes	No	No	Yes Three (3)
TikTok South Africa	Yes	No	Yes	Yes	No	No	No	No	Yes Three (3)
Wessels and Smith	Yes	No	Yes	Yes	No	Yes	No	No	No
Phatshoane and Henny Attorneys	Yes	No	Yes	Yes	No	Yes	No	Yes	Yes (Three)

Maboku and Mangena Attorneys	No	No	No	No	No	No	No	No	No
PMGO Attorneys	Yes	No	Yes	Yes	No	No	No	No	No
TN Sebelebele Attorneys	No	No	No	No	No	No	No	No	No
Cliffe Dekker Hofmeyr Incorporated	Yes	No	Yes	Yes	No	Yes	No	Yes	Yes (Three)
Edward Nathan Sonenberg	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes (Eleven)
Harvey Nortje	Yes	No	Yes	Yes	No	Yes	No	No	No
Van Heerden and Brummer Incorporated	Yes	No	N/A (law firm does not have a website)	Yes	Yes	Yes	No	No	No

Graph 1: Social Media Houses assessment outcomes



Graph 2: Law Firms assessment outcomes

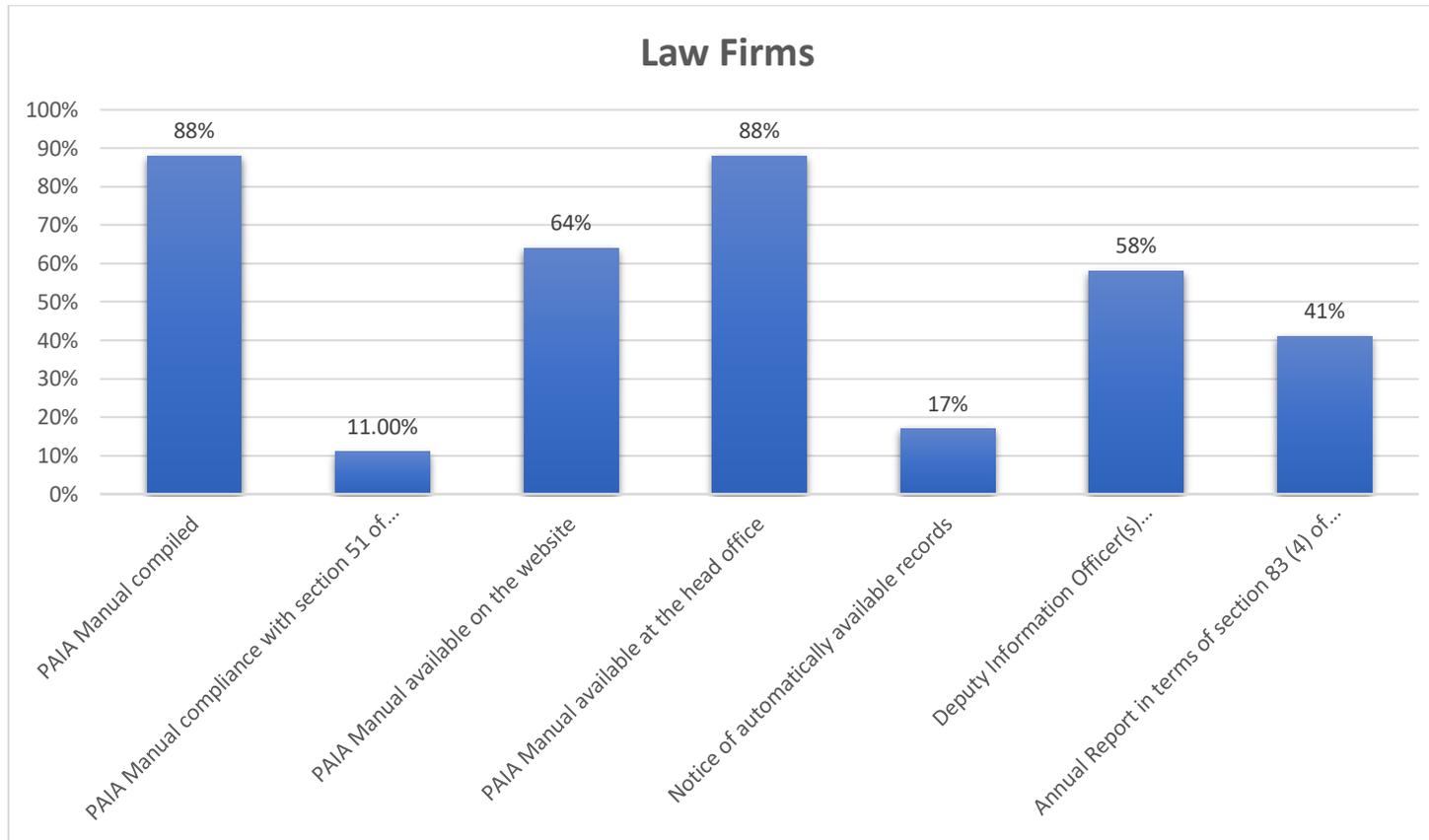


Table 3: A summary of Quarter 2 assessment outcomes

PUBLIC ENTITIES – SCHEDULE 2									
Name of the Body	PAIA Manual compiled?	PAIA Manual compliance with section 14 of PAIA?	PAIA Manual available		Notice of categories of records that are automatically available?	Deputy Information Officer(s)		Annual Report in terms of section 83 (4) of PAIA (2022/2023 Financial Year)	Available a copy of the PAIA Guide Number Languages
			Website?	Head Office?		Designated?	Delegated?		
Air Traffic and Navigation Services Company	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes (2) Yes (3)
Airports Company	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes (2)
Alexkor Limited	Yes	No	No	Yes	No	No	No	No	No
Armaments Corporation of South Africa	Yes	No	No	No	No	Yes	Yes	No	No
Broadband Infrastructure Company (Pty) Ltd	Yes	No	No	Yes	No	No	No	No	No
CEF Pty (Ltd)	Yes	No	Yes	Yes	No	Yes	No	Yes	No

DENEL	Yes	No	No	No	No	No	No	No	No
Development Bank of Southern Africa	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes (2)
ESKOM	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes Four (4)
Independent Development Trust	Yes	No	No	No	No	No	No	No	No
Industrial Development Corporation of South Africa Limited	Yes	No	Yes	Yes	Yes	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	Yes	Yes (3)
Land and Agricultural Bank of South Africa	Yes	No	Yes	Yes	N/A No	Yes	No	Yes	Yes Two (2)
SA Broadcasting Corporation Limited	Yes	No	No	No	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	No	No
SA Forestry Company Limited	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes (2)

SA Nuclear Energy Corporation	Yes	No	Yes	No	Yes	Yes	Yes	No	No
SA Post Office Limited	Yes	No	No	Yes	No	Yes	Yes	No	No
South African Airways Limited	Yes	No	No	No	No	Yes	No	No	No
Telkom SA Limited	Yes	No	Yes	Yes	N/A	N/A	Yes	Yes	Yes (3)
Trans-Caledon Tunnel Authority	Yes	No	Yes (2)						
Transnet Limited	Yes	No	Yes	Yes	Yes	Yes	N/A	Yes	Yes (11)

Graph 3: Schedule 2 Entities assessment outcomes

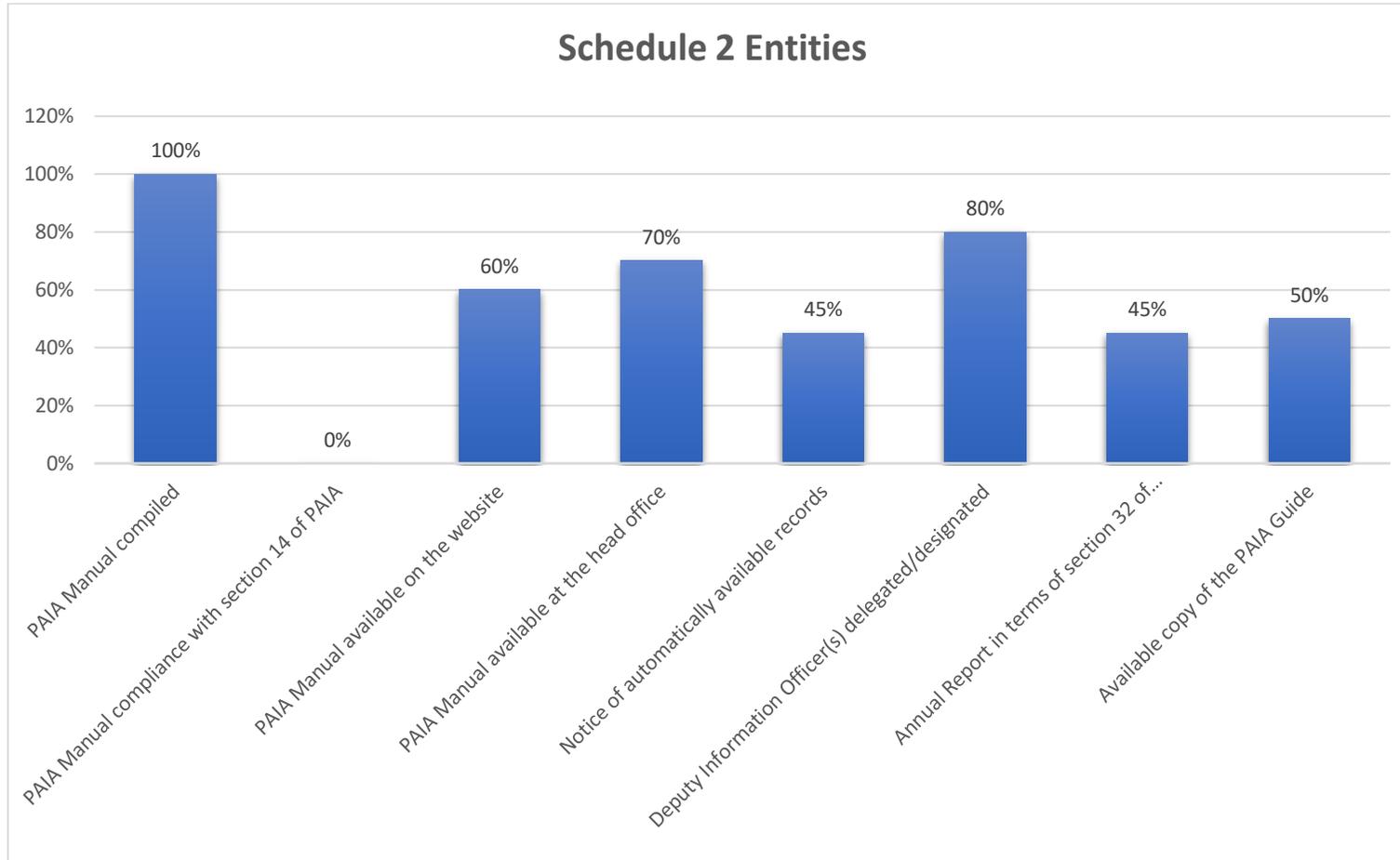


Table 4: A summary of Quarter 3 assessment outcomes

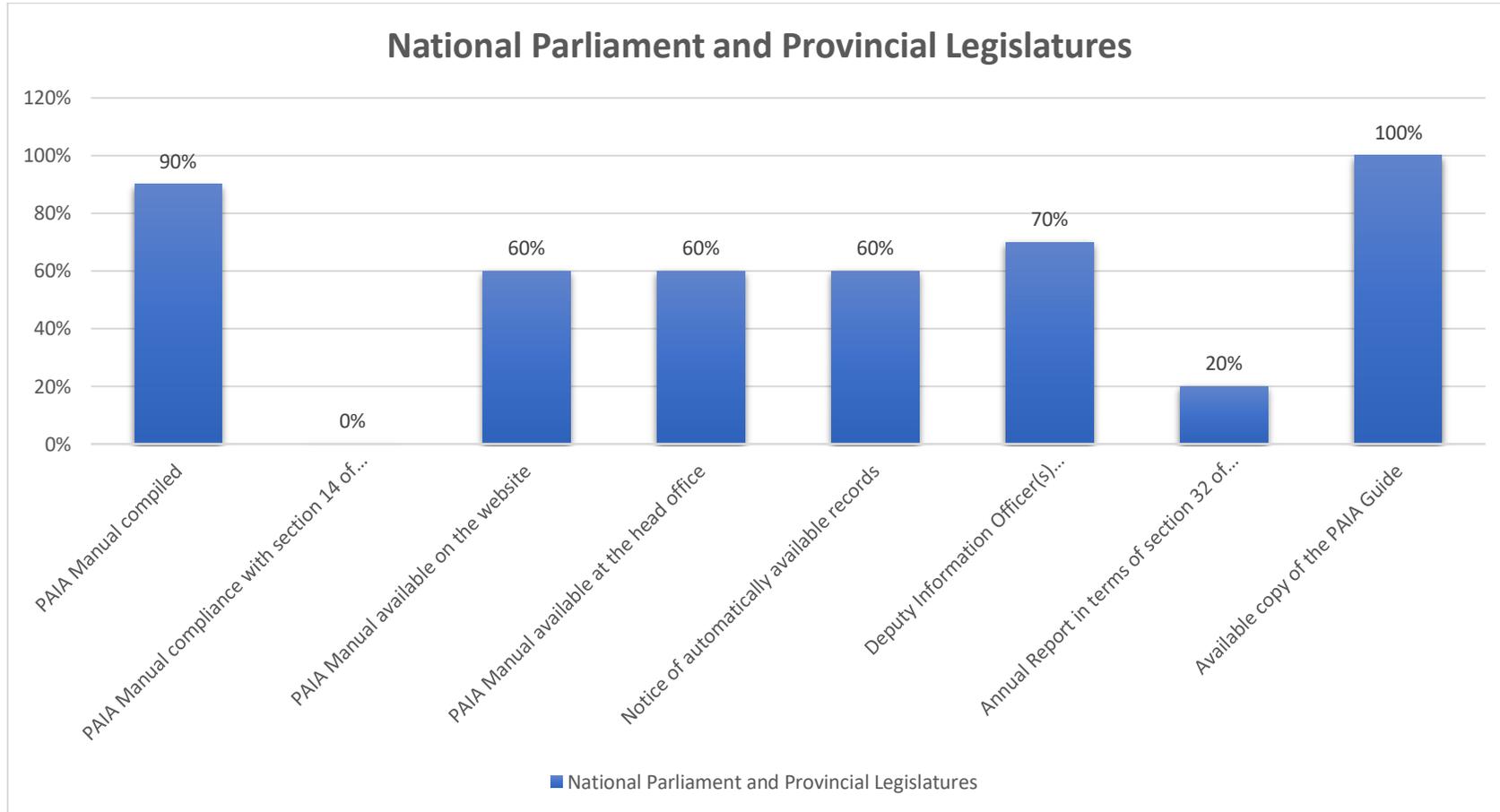
PUBLIC ENTITIES - CHAPTER 9 INSTITUTIONS, NATIONAL PARLIAMENT AND PROVINCIAL LEGISLATURES									
Name of the Body	PAIA Manual compiled?	PAIA Manual compliance with section 14 of PAIA?	PAIA Manual available		Notice of categories of records that are automatically available?	Deputy Information Officer(s)		Annual Report in terms of section 83 (4) of PAIA (2022/2023? 2023/2024 Financial Year)	Available a copy of the PAIA Guide
			Website?	Head Office?		Designated?	Delegated?		Number Languages
Parliament of the Republic of South Africa	Yes	No	Yes	Yes	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	Yes	No
The Public Protector (South Africa)	Yes	No	No	No	No	Yes	No	No	No
The South African Human Rights Commission	Yes	No	No	Yes	Yes	No	No	No	No
The Commission for the Promotion and Protection of the Rights of	Yes	No	No	No	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	No	No

Cultural, Religious and Linguistic Communities									
The Commission for Gender Equality	Yes	No	Yes	Yes	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	No	No
The Auditor-General (South Africa)	Yes	No	Yes	Yes	Yes	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	Yes	Yes Three (3)
The Electoral Commission of South Africa	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes Two (2)
Independent Communications Authority of South Africa	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes Three (3)
Eastern Cape Provincial Legislature	Yes	No	No	Yes	Yes	Yes	No	No	No
Free State Provincial Legislature	Yes	No	No	No	No	Yes	Yes	No	No

Gauteng Provincial Legislature	Yes	No	No	No	No	No	No	No	No
Kwazulu-Natal Provincial Legislature	Yes	No	Yes	Yes	No	No	No	No	No
Limpopo Provincial Legislature	No	No	No	No	No	No	No	No	Yes Five (5)
Mpumalanga Provincial Legislature	Yes	No	Yes	Yes	No	Yes	No	No	Yes Four (4)
Northern Cape Provincial Legislature	Yes	No	Yes	Yes	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	No	No
North-West Provincial Legislature	Yes	No	Yes	No	No	Letter does not specify if DIO is delegated/designated	Letter does not specify if DIO is delegated/designated	No	No
Western Cape Provincial Legislature	Yes	No	Yes	No	Yes	Yes	No	Yes	Three (3)
Public Service Commission	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No

Financial and Fiscal Commission	Yes	No	Yes	Yes	No	No	No	No	Three (3)
Municipal Demarcation Board	Yes	No	Yes	Yes	No	No	No	No	No

Graph 4: Houses of Parliament assessment outcomes



Graph 5: Chapter 9 Institutions assessment outcomes

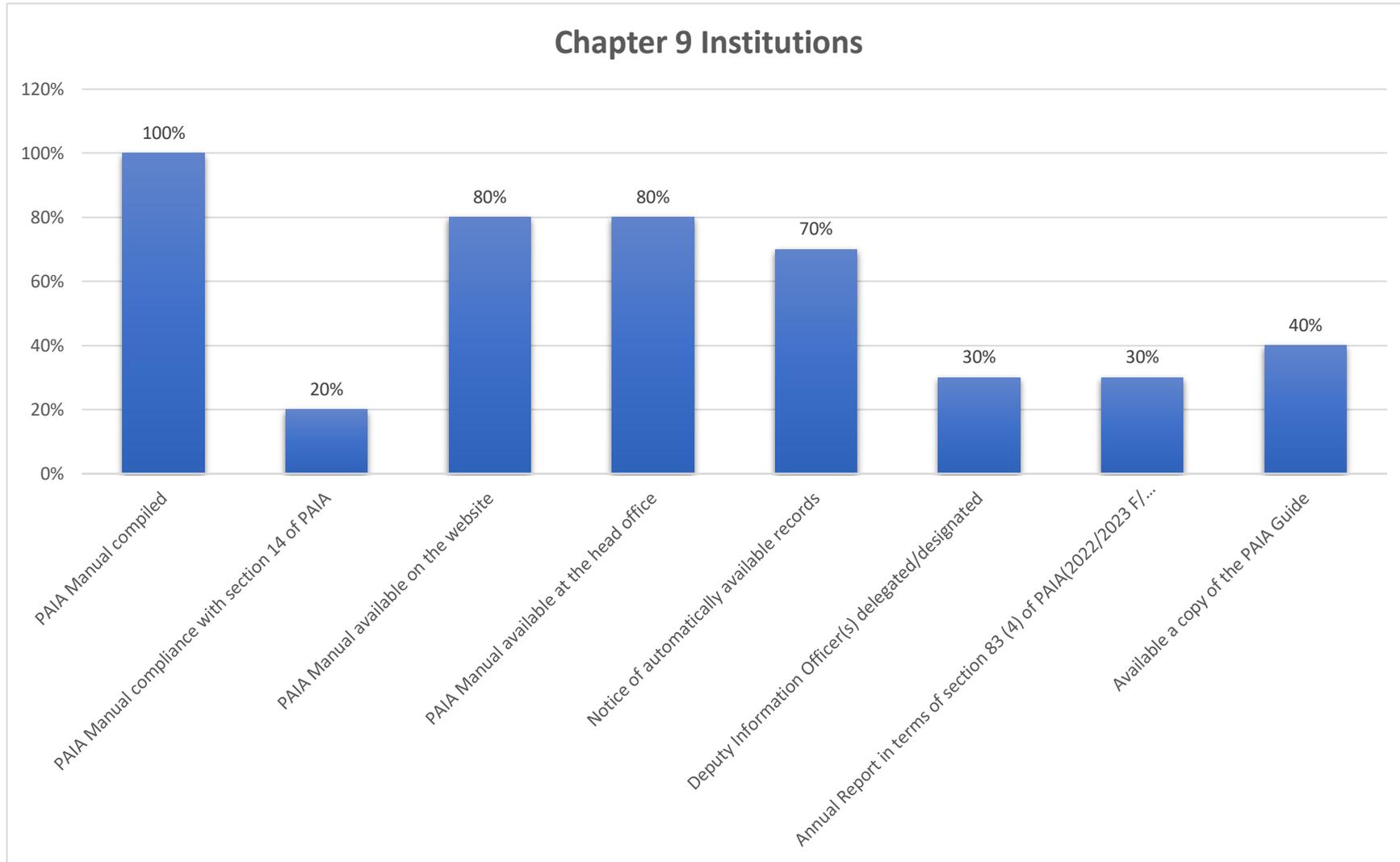


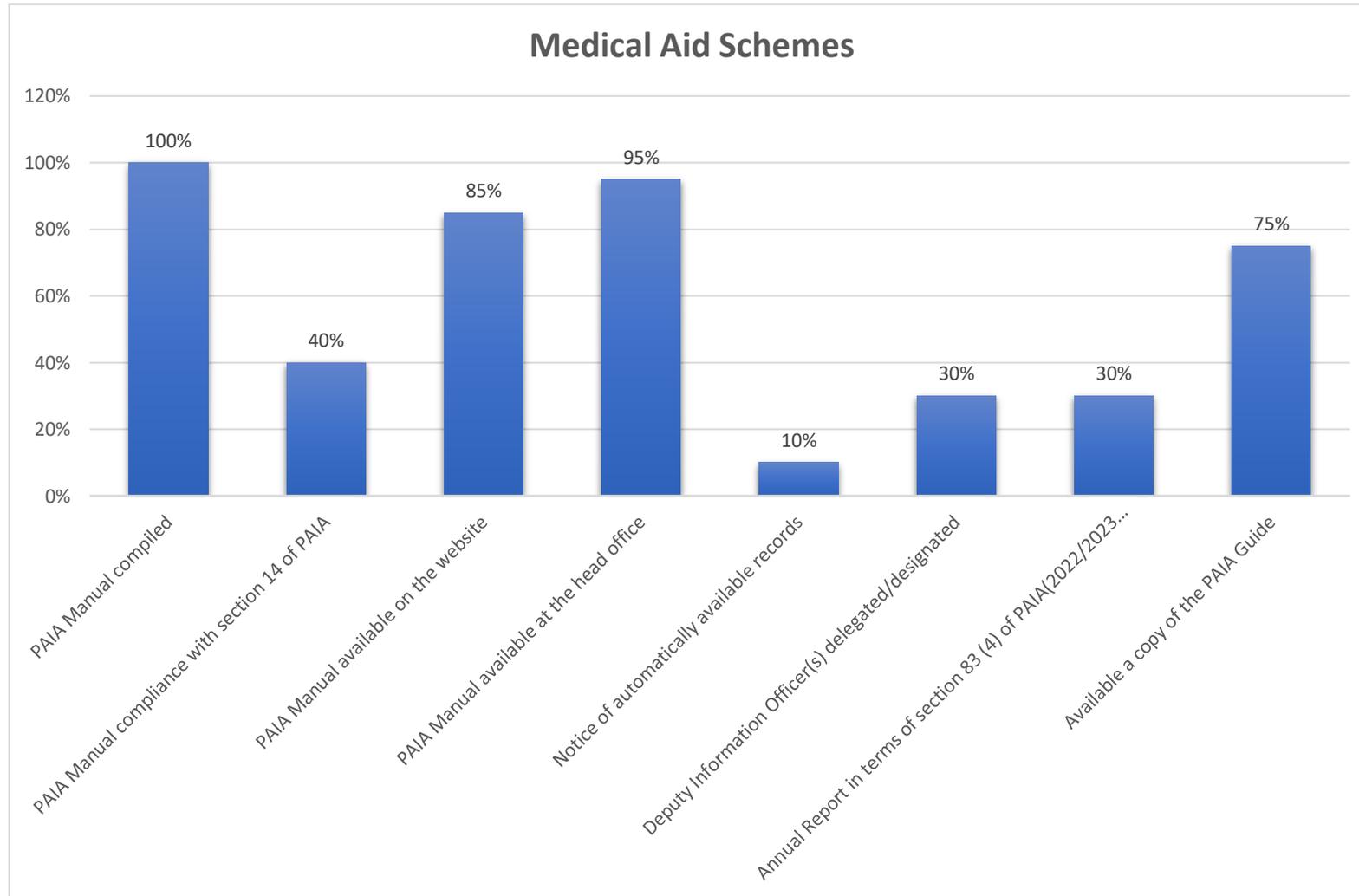
Table 5: A summary of Quarter 4 assessment outcomes

MEDICAL AID SCHEMES									
Name of the Body	PAIA Manual compiled?	PAIA Manual compliance with section 51 of PAIA?	PAIA Manual available		Notice of categories of records that are automatically available?	Deputy Information Officer(s)		Annual Report in terms of section 83 (4) of PAIA (2022/2023 Financial Year)	Available a copy of the PAIA Guide Number Languages
			Website?	Head Office?		Designated?	Delegated?		
Gems Medical Aid	Yes	Yes	Yes	Yes	No	Letter does not specify if DIO is delegated/designate	Letter does not specify if DIO is delegated/designate	Yes	Yes Two (2)
Bonitas Medical Fund	Yes	Yes	Yes	Yes	Yes	Letter does not specify if DIO is delegated/designate	Letter does not specify if DIO is delegated/designate	Yes	Yes Four (4)
FedHealth Medical Scheme	Yes	No	Yes	Yes	No	No	No	No	Yes Eleven (11)
Bankmed Medical Scheme	Yes	No	Yes	Yes	N/A	No	No	Yes	No
Golden Arrows Employees Medical Fund	Yes	Yes	Yes	Yes	N/A	No	No	Yes	Yes Two (2)
Lonmin	Yes	Yes	Yes	Yes	No	No	No	No	Yes

Medical Scheme									Three (3)
Makoti Medical Scheme	Yes	No	No	Yes	No	No	No	No	Yes Three (3)
Momentum Medical Aid	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes Four (4)
Randwater Medical Scheme	Yes	No							
Retail Medical Scheme	Yes	Yes	Yes	Yes	No	No	No	No	Yes Two (2)
SABC Medical Aid Scheme	Yes	No	No	Yes	No	No	No	No	Yes Four (4)
SAMWUMED	Yes	No	Yes	Yes	N/A	Yes	Yes	Yes	Yes Three (3)
SASOLMED	Yes	No	Yes	Yes	N/A	No	No	No	No
South African Breweries Medical Scheme	Yes	No	Yes	Yes	N/A	No	No	No	No
South African Police Medical Scheme (POLMED)	Yes	No	Yes	Yes	N/A	Yes	No	No	Yes Two (2)

PARMED Medical Aid Scheme	Yes	No	Yes	Yes	No	No	No	No	Yes Four (4)
Platinum Health Medical Scheme	Yes	Yes	Yes	Yes	No	No	No	No	Yes Two (2)
Discovery Health Medical Scheme	Yes	No	Yes	Yes	N/A	Letter does not specify if DIO is delegated/designate	Letter does not specify if DIO is delegated/designate	Yes	Yes Two (2)
Genesis Medical Scheme	Yes	No	Yes	Yes	N/A	No	No	No	No
Glencore Medical	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes Two (2)

Graph 6: Medical Aid Schemes assessment outcomes



12. Overview of Compliance Status

12.1 Private Bodies

12.1.1 In an overview of the compliance status of forty (40) private bodies assessed during the 2024/2025 financial year, thirty-seven (37) bodies compiled PAIA Manuals. Only ten (10) of the 37 PAIA Manuals compiled were compliant with the requirements set out in section 51(1) of PAIA. Twenty-nine (29) bodies made available the PAIA Manuals on the website, whereas eight (8) bodies did not make available the PAIA Manuals on the website, and the remaining three (3) bodies did not have a website. Thirty-six (36) bodies made available the PAIA Manuals at the principal place of business for inspection during normal working hours.

12.1.2 Five (5) bodies compiled a notice in terms of section 52 of PAIA (Notice of categories of record that are automatically available), twenty-seven (27) bodies did not compile a notice in terms of section 52 of PAIA, whereas eight (8) bodies specified that a notice in terms of section 52 of PAIA will not be compiled. Fifteen (15) bodies have delegated/designated Deputy Information Officers, three (3) bodies did not specify whether Deputy Information Officers are designated or delegated, and twenty-two (22) bodies did not designate/delegate Deputy Information Officers.

12.1.3 Fifteen (15) bodies submitted Annual Reports in terms of section 83 (4) of PAIA in the 2022/2023 financial year, whereas twenty-five (25) bodies did not. Twenty-six (26) bodies have made the PAIA Guide available in at least two official languages at the principal place of business, while fourteen (14) bodies did not make the PAIA guide available.

12.2 Public Bodies

12.2.1 In an overview of the compliance status of forty (40) public bodies assessed during the 2024/2025 financial year, thirty-nine (39) bodies compiled PAIA Manuals. Only two (2) of the 39 PAIA Manuals compiled

were compliant with the requirements set out in section 14(1) of PAIA. Twenty-five (25) bodies made available the PAIA Manuals on the website, whereas fifteen (15) bodies did not make available the PAIA Manuals on the website. Twenty-five (25) bodies made available the PAIA Manuals at the registered head office for inspection during normal working hours, whereas fifteen (15) bodies did not make available the PAIA Manuals at the registered head office for inspection during normal working hours.

12.2.2 Eighteen (18) bodies compiled a notice in terms of section 15 of PAIA (Notice of categories of record that are automatically available), whereas twenty-two (22) bodies did not compile a notice in terms of section 15 of PAIA. Twenty-one (21) bodies have delegated/designated Deputy Information Officers, eight (8) bodies did not specify whether Deputy Information Officers are designated or delegated, and eleven (11) bodies did not designate/delegate Deputy Information Officers.

12.2.3 Fifteen (16) bodies submitted Annual Reports in terms of section 32 of PAIA in the 2022/2023 financial year, whereas twenty-four (24) bodies did not. Seventeen (17) bodies have made the PAIA Guide available in at least two official languages at the registered head office for public inspection during normal working hours, while twenty-three (23) bodies did not make the PAIA Guide available.

13. Bodies which did not submit Annual Reports in terms of section 32 and 83(4) of PAIA

13.1 National Departments

13.1.1 Department of Higher Education and Training

13.1.2 Department of Home Affairs

13.1.3 Department of Public Enterprises

13.1.4 Department of Public Service and Administration

13.1.5 Department of Women, Youth and Persons with Disabilities

13.1.6 State Security Agency

13.2 Provincial Government Departments

13.2.1 Free State Province

- a) Department of Agriculture and Rural Development
- b) Department of Community Safety, Roads and Transport
- c) Department of Cooperative Governance and Traditional Affairs
- d) Department of Education
- e) Department of Human Settlements
- f) Department of Public Works and Infrastructure
- g) Department of Sport, Arts, Culture and Recreation
- h) Provincial Treasury

13.2.3 Kwa-Zulu Natal Province

- a) Department of Arts and Culture
- b) Department of Cooperative Governance and Traditional Affairs
- c) Department of Education
- d) Department of Health
- e) Department of Social Development
- f) Department of Sport and Recreation
- g) Department of Transport
- h) Provincial Treasury

13.2.4 Limpopo Province

- a) Department of Public Works, Roads and Infrastructure (LP)

13.2.5 Mpumalanga Province

- a) Department of Community Safety, Security and Liaison
- b) Department of Culture, Sport and Recreation
- c) Department of Economic Development and Tourism
- d) Department of Health
- e) Department of Human Settlements
- f) Department of Social Development
- g) Provincial Treasury

13.2.6 Northern Cape Province

- a) Department of Agriculture, Environmental Affairs, Rural Development and Land Reform
- b) Department of Co-operative Governance, Human Settlements and Traditional Affairs
- c) Department of Economic Development and Tourism
- d) Department of Roads and Public Works
- e) Department of Sport, Arts and Culture
- f) Department of Transport, Safety and Liaison

13.2.7 North-West Province

- a) Department of Community Safety and Transport Management
- b) Department of Cooperative Governance and Traditional Affairs
- c) Department of Economic Development, Environment, Conservation and Tourism
- d) Department of Education
- e) Department of Human Settlements
- f) Department of Public Works and Roads
- g) Department of Social Development
- h) Office of the Premier

13.2.8 Western Cape

- a) Department of Local Government

13.3 Provincial Legislatures

13.3.1 Limpopo Provincial Legislature

13.3.2 Northern Cape Provincial Legislature

13.4 Local Government (Metropolitan, District, and Local Municipalities)

13.4.3 Eastern Cape

a) Metropolitan

- i) Nelson Mandela Bay Metropolitan Municipality

b) District

- i) Alfred Nzo District Municipality
- ii) Amathole District Municipality
- iii) Chris Hani District Municipality
- iv) Sarah Baartman District Municipality
- v) OR Tambo District Municipality

c) Local

- i) Amahlathi Local Municipality
- ii) Dr Beyers Naudé Local Municipality
- iii) Emalahleni Local Municipality
- iv) Enoch Mgijima Local Municipality
- v) Great Kei Local Municipality
- vi) Ingquza Hill Local Municipality
- vii) Intsika Yethu Local Municipality
- viii) King Sabata Dalindyebo Local Municipality
- ix) Koukamma Local Municipality
- x) Matatiele Local Municipality
- xi) Mnquma Local Municipality
- xii) Ndlambe Local Municipality
- xiii) Ngqushwa Local Municipality
- xiv) Ntabankulu Local Municipality
- xv) Nyandeni Local Municipality
- xvi) Port St Johns Local Municipality
- xvii) Raymond Mhlaba Local Municipality
- xviii) Sakhisizwe Local Municipality
- xix) Sundays River Valley Local Municipality
- xx) Winnie Madikizela-Mandela Local Municipality

13.4.4 Free State

a) District

- i) Lejweleputswa District Municipality
- ii) Thabo Mofutsanyana District Municipality

- iii) Xhariep District Municipality

b) Local

- i) Dihlabeng Local Municipality
- ii) Kopanong Local Municipality
- iii) Letsemeng Local Municipality
- iv) Mafube Local Municipality
- v) Maluti-A-Phofung Local
- vi) Mantsopa Local Municipality
- vii) Masilonyana Local Municipality
- viii) Matjhabeng Local Municipality
- ix) Mohokare Local Municipality
- x) Moqhaka Local Municipality
- xi) Nala Local Municipality
- xii) Ngwathe Local Municipality
- xiii) Nketoana Local Municipality
- xiv) Phumelela Local Municipality
- xv) Tokologo Local Municipality
- xvi) Tswelopele Local Municipality**

13.4.5 Gauteng

a) District

- i) Sedibeng District Municipality
- ii) West Rand District Municipality

b) Local

- i) Emfuleni Local Municipality
- ii) Lesedi Local Municipality
- iii) Rand West City Local Municipality

13.4.6 KwaZulu-Natal

a) District

- i) Amajuba District Municipality

- ii) King Cetshwayo District Municipality
- iii) Harry Gwala District Municipality
- iv) iLembe District Municipality
- v) uMgungundlovu District Municipality
- vi) uMkhanyakude District Municipality
- vii) uThukela District Municipality
- viii) uMzinyathi District Municipality
- ix) Zululand District Municipality

b) Local

- i) AbaQulusi Local Municipality
- ii) Alfred Duma Local Municipality
- iii) Dannhauser Local Municipality
- iv) eDumbe Local Municipality
- v) eMadlangeni Local Municipality
- vi) Endumeni Local Municipality
- vii) Greater Kokstad Municipality
- viii) Impendle Local Municipality
- ix) Inkosi Langalibalele Local Municipality
- x) Inkosi uMtubatuba Local Municipality
- xi) Jozini Local Municipality
- xii) Mandeni Local Municipality
- xiii) Maphumulo Local Municipality
- xiv) Mkhambathini Local Municipality
- xv) Mpofana Local Municipality
- xvi) Msunduzi Local
- xvii) Mthonjaneni Local Municipality
- xviii) Ndwedwe Local Municipality
- xix) Newcastle Local Municipality
- xx) Nkandla Local Municipality
- xxi) Nongoma Local Municipality
- xxii) Nquthu Local Municipality
- xxiii) Okhahlamba Local Municipality

- xxiv) Ray Nkonyeni Local Municipality
- xxv) Richmond Local Municipality
- xxvi) Ubuhlebezwe Local Municipality
- xxvii) Ulundi Local Municipality
- xxviii) uMhlabuyalingana Local Municipality
- xxix) uMngeni Local Municipality
- xxx) uMshwathi Local Municipality
- xxxi) uMsinga Local Municipality
- xxxii) Umuziwabantu Local Municipality
- xxxiii) Umvoti Local Municipality
- xxxiv) Umzimkhulu Local Municipality
- xxxv) Umzumbe Local Municipality
- xxxvi) uPhongolo Local Municipality

13.4.7 Limpopo

a) District

- i) Mopani District Municipality
- ii) Sekhukhune District Municipality
- iii) Vhembe District Municipality
- iv) Waterberg District Municipality

b) Local

- i) Ba-Phalaborwa Local Municipality
- ii) Blouberg Local Municipality
- iii) Bushbuckridge Local Municipality
- iv) Fetakgomo Tubatse Local Municipality
- v) Greater Giyani Local Municipality
- vi) Greater Letaba Local Municipality
- vii) Lepelle-Nkumpi Local Municipality
- viii) Makhado Local Municipality
- ix) Makhuduthamaga Local Municipality
- x) Mkhondo Local Municipality
- xi) Modimolle-Mookgophong Local Municipality

- xii) Mogalakwena Local Municipality
- xiii) Molemole Local Municipality
- xiv) Musina Local Municipality
- xv) Thabazimbi Local Municipality
- xvi) Thulamela Local Municipality

13.4.8 Mpumalanga

a) Local

- i) Chief Albert Luthuli Local Municipality
- ii) Dipaleseng Local Municipality
- iii) Dr Pixley Ka Isaka Seme Local Municipality
- iv) Emakhazeni Local Municipality
- v) Msukaligwa Local Municipality
- vi) Nkomazi Local Municipality
- vii) Steve Tshwete Local Municipality

13.4.9 Northern Cape

a) District

- i) John Taolo Gaetsewe District Municipality
- ii) Frances Baard District Municipality
- iii) ZF Mgcawu District Municipality

b) Local

- i) Kheis Local Municipality
- ii) Dikgatlong Local Municipality
- iii) Emthanjeni Local Municipality
- iv) Ga-Segonyana Local Municipality
- v) Gamagara Local Municipality
- vi) Hantam Local Municipality
- vii) Joe Morolong Local Municipality
- viii) Kai Garib Local Municipality
- ix) Kamiesberg Local Municipality
- x) Kareeberg Local Municipality

- xi) Karoo Hoogland Local Municipality
- xii) Kgatelopele Local Municipality
- xiii) Khai-Ma Local Municipality
- xiv) Magareng Local Municipality
- xv) Nama Khoi Local Municipality
- xvi) Phokwane Local Municipality
- xvii) Renosterberg Local Municipality
- xviii) Richtersveld Local Municipality
- xix) Siyancuma Local Municipality
- xx) Siyathemba Local Municipality
- xxi) Sol Plaatje Local Municipality
- xxii) Thembelihle Local Municipality
- xxiii) Tsantsabane Local Municipality
- xxiv) Ubuntu Local Municipality
- xxv) Umsobomvu Local Municipality

13.4.10 **North-West**

a) District

- i) Bojanala Platinum District Municipality
- ii) Dr Kenneth Kaunda District Municipality
- iii) Dr Ruth Segomotsi Mompati District Municipality
- iv) Ngaka Modiri Molema District Municipality

b) Local

- i) City of Matlosana Local Municipality
- ii) Ditsobotla Local Municipality
- iii) Greater Taung Local Municipality
- iv) JB Marks Local Municipality
- v) Kagisano-Molopo Local Municipality
- vi) Kgetlengrivier Local Municipality
- vii) Lekwa-Teemane Local Municipality
- viii) Madibeng Local Municipality
- ix) Mahikeng Local Municipality

- x) Mamusa Local Municipality
- xi) Maquassi Hills Local Municipality
- xii) Merafong City Local Municipality
- xiii) Moretele Local Municipality
- xiv) Moses Kotane Local Municipality
- xv) Naledi Local Municipality
- xvi) Ramotshere Moiloa Local Municipality
- xvii) Ratlou Local Municipality
- xviii) Tswaing Local Municipality

13.4.11 **Western Cape**

a) District

- i) Garden Route District Municipality
- ii) Overberg District Municipality
- iii) West Coast District Municipality

b) Local

- i) Beaufort West Local Municipality
- ii) Bergrivier Local Municipality
- iii) Bitou Local Municipality
- iv) Cape Agulhas Local Municipality
- v) Cederberg Local Municipality
- vi) Hessequa Local Municipality
- vii) Kannaland Local Municipality
- viii) Knysna Local Municipality
- ix) Laingsburg Local Municipality
- x) Matzikama Local Municipality
- xi) Prince Albert Local Municipality
- xii) Swellendam Local Municipality
- xiii) Theewaterskloof Local Municipality

13.5 Schedule 1 Constitutional institution

13.5.1 The Commission on Gender Equality

13.5.2 The Financial and Fiscal Commission

13.5.3 The Human Rights Commission

13.6 Schedule 2: Major Public Entities

13.6.1 Armaments Corporation of South Africa

13.6.2 Broadband Infrastructure Company

13.6.3 DENEL

13.6.4 Independent Development Trust

13.6.5 South African Airways Limited

13.6.6 South African Express (Pty) Limited

13.7 Schedule 3A: National Public Entities

13.7.1 Mandela Bay Theatre Complex

13.7.2 Banking Sector Education and Training Authority

13.7.3 Boxing South Africa

13.7.4 African Renaissance and International Cooperation Fund

13.7.5 Afrikaanse Taalmuseum, Paarl

13.7.6 Agreement South Africa

13.7.7 AgriSETA

13.7.8 Boxing South Africa

13.7.9 Brand SA

13.7.10 Breede-Olifants Catchment Management Agency

13.7.11 Business Arts of South Africa, Johannesburg

13.7.12 Castle Control Board

13.7.13 Companies Tribunal

13.7.14 Compensation Fund, including Reserve Fund

13.7.15 Competition Board

13.7.16 Competition Commission

13.7.17 Council for the Built Environment

13.7.18 Council on Higher Education

13.7.19 Electricity Distribution Industry Holdings (Pty) Ltd

13.7.20 Freedom Park Trust

13.7.21 Government Pensions Administration Agency

- 13.7.22 Ingonyama Trust Board
- 13.7.23 Information Systems, Electronics and Telecommunications Technologies Training Authority
- 13.7.24 Inkomati-Usuthu Catchment Management Agency
- 13.7.25 iSimangaliso Wetland Park
- 13.7.26 Iziko Museums of South Africa
- 13.7.27 KwaZulu-Natal Museum
- 13.7.28 Limpopo-Olifants Catchment Management Agency
- 13.7.29 Luthuli Museum
- 13.7.30 Marine Living Resources Fund
- 13.7.31 Market Theatre Foundation
- 13.7.32 Mine Health & Safety Council
- 13.7.33 Mines and Works Compensation Fund
- 13.7.34 Mining Qualifications Authority
- 13.7.35 Mzimvubu-Tsitsikamma Catchment Management Agency
- 13.7.36 National Agricultural Marketing Council
- 13.7.37 National Arts Council
- 13.7.38 National Consumer Commission
- 13.7.39 National Development Agency
- 13.7.40 National Film and Video Foundation
- 13.7.41 National Heritage Council
- 13.7.42 National Home Builders Registration Council
- 13.7.43 National Housing Finance Corporation
- 13.7.44 National Library, Pretoria/Cape Town
- 13.7.45 National Metrology Institute of South Africa
- 13.7.46 National Museum, Bloemfontein
- 13.7.47 National Student Financial Aid Scheme
- 13.7.48 National Urban Reconstruction and Housing Agency
- 13.7.49 Nelson Mandela Museum, Umtata
- 13.7.50 Onderstepoort Biological Products
- 13.7.51 Performance Arts Council of the Free State
- 13.7.52 Pongola-Umzimkulu Catchment Management Agency
- 13.7.53 Productivity SA

- 13.7.54 Robben Island Museum, Cape Town
- 13.7.55 Rural Housing Loan Fund
- 13.7.56 SA Council for Educators
- 13.7.57 SA Heritage Resources Agency Public Entities
- 13.7.58 SA Heritage Resources Agency, Cape Town
- 13.7.59 SA Institute for Drug-free Sport
- 13.7.60 SA Maritime Safety Authority
- 13.7.61 SA Tourism Board
- 13.7.62 Servcon
- 13.7.63 South African Health Products Regulatory Authority
- 13.7.64 South African National Energy Development Institute
- 13.7.65 Takeover Regulation Panel
- 13.7.66 The National Radioactive Waste Disposal Institute
- 13.7.67 The National Skills Fund
- 13.7.68 The Social Housing Regulatory Authority
- 13.7.69 Thubelisha Homes
- 13.7.70 uMsunduzi Museum
- 13.7.71 Universal Service and Access Agency of South Africa
- 13.7.72 Universal Service and Access Fund
- 13.7.73 Urban Transport Fund
- 13.7.74 Vaal-Orange Catchment Management Agency
- 13.7.75 Vredefort Dome World Heritage Site
- 13.7.76 War Museum of the Boer Republics, Bloemfontein
- 13.7.77 Wholesale and Retail Sector Education and Training Authority
- 13.7.78 William Humphreys Art Gallery

13.8 Schedule 3B: National Government Business Enterprises

- 13.8.1 Amatola Water Board
- 13.8.2 Aventura
- 13.8.3 Inala Farms (Pty) Ltd
- 13.8.4 Mhlathuze Water
- 13.8.5 Ntsika Enterprises
- 13.8.6 Overberg Water

- 13.8.7 Sasria Limited
- 13.8.8 State Diamond Trader
- 13.8.9 Vaal Central Water Board

13.9 Schedule 3C: Provincial Public Entities

- 13.9.1 Agri-Business Development Agency
- 13.9.2 Eastern Cape Provincially Aided Libraries
- 13.9.3 Ezemvelo KwaZulu-Natal Wildlife
- 13.9.4 Free State Gambling, Liquor and Tourism Authority
- 13.9.5 Gauteng Growth and Development Agency
- 13.9.6 Gauteng Tourism Authority
- 13.9.7 Gautrain Management Agency
- 13.9.8 Kalahari Kid Corporation
- 13.9.9 KwaZulu-Natal Amafa and Research Institute
- 13.9.10 KwaZulu-Natal Gaming and Betting Board
- 13.9.11 KwaZulu-Natal Liquor Authority
- 13.9.12 KwaZulu-Natal Provincial Planning and Development Commission
- 13.9.13 KwaZulu-Natal Sharks Board
- 13.9.14 Limpopo Economic Development Agency
- 13.9.15 Limpopo Roads Agency
- 13.9.16 Limpopo Tourism and Parks Board
- 13.9.17 Mmabana Arts, Culture and Sport Foundation
- 13.9.18 North -West Parks and Tourism Board
- 13.9.19 North-West Youth Entrepreneurship Services Fund
- 13.9.20 Northern Cape Economic Development, Trade and Investment Promotion Agency
- 13.9.21 Northern Cape Gambling Board
- 13.9.22 Northern Cape Liquor Board
- 13.9.23 Northern Cape Tourism Authority
- 13.9.24 NW Gambling Board
- 13.9.25 NW Housing Corporation
- 13.9.26 Provincial Arts and Culture Council

- 13.9.27 Royal Household Trust
- 13.9.28 Trade and Investment KwaZulu-Natal
- 13.9.29 Western Cape Cultural Commission
- 13.9.30 Western Cape Language Committee
- 13.9.31 Western Cape Liquor Authority
- 13.9.32 XHASA ATC Agency

13.10 Schedule 3D: Provincial Government Business Enterprises

- 13.10.1 Casidra (Pty) Ltd
- 13.10.2 COEGA Special Economic Zone Company
- 13.10.3 Commissioner for the Environment
- 13.10.4 Cowslip Investments (Pty) Ltd
- 13.10.5 Free State Development Corporation
- 13.10.6 Gateway Airport Authority Limited
- 13.10.7 KwaZulu-Natal Mjindi Farming (Pty) Ltd
- 13.10.8 Limpopo Economic Development Agency
- 13.10.9 Mjindi Farming (Pty) Ltd
- 13.10.10 Mpumalanga Economic Growth Agency
- 13.10.11 Mpumalanga Investment Initiative
- 13.10.12 Mpumalanga Regional Training Trust
- 13.10.13 Mpumalanga Tourism and Parks Agency
- 13.10.14 North-West Transport Investments (Pty) Ltd
- 13.10.15 NW Development Corporation
- 13.10.16 Richards Bay Industrial Development Zone Company
- 13.10.17 Saldanha Bay IDZ Licensing Company SOC Ltd

13.11 TVET Colleges

- 13.11.1 Boland TVET College
- 13.11.2 Buffalo City TVET College
- 13.11.3 Capricorn TVET College
- 13.11.4 Central Johannesburg TVET College
- 13.11.5 Coastal TVET College
- 13.11.6 College of Cape Town for TVET

- 13.11.7 Eastcape Midlands TVET College
- 13.11.8 Ehlanzeni TVET College
- 13.11.9 Ekurhuleni East TVET College
- 13.11.10 Ekurhuleni West TVET College
- 13.11.11 Elangeni TVET College
- 13.11.12 Esayidi TVET College
- 13.11.13 False Bay TVET College
- 13.11.14 Flavius Mareka TVET College
- 13.11.15 Gert Sibande TVET College
- 13.11.16 Goldfields TVET College
- 13.11.17 Ikhala TVET College
- 13.11.18 Ingwe TVET College
- 13.11.19 King Hintsa TVET College
- 13.11.20 King Sabata Dalindyebo TVET College
- 13.11.21 Lephhalale TVET College
- 13.11.22 Letaba TVET College
- 13.11.23 Lovedale TVET College
- 13.11.24 Maluti TVET College
- 13.11.25 Mnambithi TVET College
- 13.11.26 Mopani South TVET College
- 13.11.27 Motheo TVET College
- 13.11.28 Nkangala TVET College
- 13.11.29 Northern Cape Rural TVET College
- 13.11.30 Northern Cape Urban TVET College
- 13.11.31 Northlink TVET College
- 13.11.32 Orbit TVET College
- 13.11.33 Port Elizabeth TVET College
- 13.11.34 Sedibeng TVET College
- 13.11.35 Sekhukhune TVET College
- 13.11.36 South Cape TVET College
- 13.11.37 South West Gauteng TVET College
- 13.11.38 Taletso TVET College
- 13.11.39 Thekwini TVET College

- 13.11.40 Tshwane North TVET College
- 13.11.41 Tshwane South TVET College
- 13.11.42 Umfolozi TVET College
- 13.11.43 Vhembe TVET College
- 13.11.44 Vuselela TVET College
- 13.11.45 Waterberg TVET College
- 13.11.46 West Coast TVET College
- 13.11.47 Western College for TVET

13.12 Universities

- 13.12.1 Central University of Technology
- 13.12.2 Durban University of Technology
- 13.12.3 Mangosuthu University of Technology
- 13.12.4 Sefako Makgatho Health Sciences University
- 13.12.5 University of Venda
- 13.12.6 University of Zululand
- 13.12.7 Walter Sisulu University of Technology and Science

13.13 Political Parties

- 13.13.1 Citizens
- 13.13.2 South African Communist Party
- 13.13.3 Economic Freedom Fighters
- 13.13.4 African Content Movement
- 13.13.5 Action SA
- 13.13.6 Referendum Party
- 13.13.7 Xiluva
- 13.13.8 Conservatives In Action
- 13.13.9 United Independent Movement
- 13.13.10 African Heart Congress
- 13.13.11 Azanian People's Organisation
- 13.13.12 Allied Movement for Change
- 13.13.13 African Congress for Transformation
- 13.13.14 Pan Africanist Congress of Azania

- 13.13.15 National Freedom Party
- 13.13.16 Africa Africans Reclaim
- 13.13.17 Sizwe Ummah Nation
- 13.13.18 Economic Liberators Forum South Africa
- 13.13.19 United Africans Transformation
- 13.13.20 African Movement Congress
- 13.13.21 Peoples Movement for Change
- 13.13.22 Organic Humanity Movement
- 13.13.23 All Citizens Party
- 13.13.24 Patriotic Alliance
- 13.13.25 Free Democrats
- 13.13.26 African Transformation Movement
- 13.13.27 African Peoples Movement
- 13.13.28 Umkhonto Wesizwe
- 13.13.29 African Peoples Convention
- 13.13.30 Congress Of the People
- 13.13.31 Abantu Batho Congress
- 13.13.32 South African Royal Kingdoms Organisation
- 13.13.33 Action Alliance Development Party
- 13.13.34 Africa Restoration Alliance
- 13.13.35 Inkatha Freedom Party
- 13.13.36 National Coloured Congress
- 13.13.37 African Independent Congress
- 13.13.38 Northern Cape Communities Movement
- 13.13.39 Democratic Liberal Congress
- 13.13.40 Forum 4 Service Delivery
- 13.13.41 Alliance Of Citizens for Change
- 13.13.42 Able Leadership

14. MONITORING

The Regulator monitors compliance with recommendations contained in the assessment reports. Currently, bodies are required to comply with the recommendations within three

(3) months (public bodies) or one (1) month (private bodies) from the date of the assessment report. Additionally, a weekly progress report on the implementation of the recommendations must be submitted to the Regulator.

15. CHALLENGES

Challenges encountered by the Regulator when conducting assessments are, amongst others, the following:

- 15.1 Low levels of compliance with PAIA.
- 15.2 Non-cooperation from public and private bodies.
- 15.3 Incorrect interpretation of PAIA.

16. CONCLUSION

In conclusion, the Regulator's assessments identify noncompliance with PAIA procedures implemented by public and private bodies and recommend actions to remedy the noncompliance. The implementation of recommendations made in assessment reports, issued to bodies, positively contributes to ensuring compliance with the provisions of PAIA, in that gaps are identified, and recommendations are made to remedy the gaps. Bodies are continually monitored to determine the implementation of the recommendations contained in the assessment reports issued.

Issued by **INFORMATION REGULATOR**

DocuSigned by:

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Mr Mosalanyane Mosala

Chief Executive Officer

Date: 04-Feb-2026 | 18:51 SAST