



**INFORMATION  
REGULATOR  
(SOUTH AFRICA)**

*Ensuring protection of your personal information  
and effective access to information*

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SUPPLY CHAIN MANAGEMENT SPECIFICATION		
Name of Directorate	Information Regulator	
Date of Specification	04 September 2025	
Closing Date	17 September 2025	
Contact Number	083 383 7386	
Venue for delivery of goods /services	Woodmead North Office Park, 54 Maxwell Drive, Woodmead, Johannesburg, 2191	
Contact E-mail and Fax	<a href="mailto:SCM@infoeregulator.org.za">SCM@infoeregulator.org.za</a>	
Contact Person	Phindulo Maphangula / Kerryn Mashaba / Lesego Korae	
REQUEST TO APPOINT A SERVICE PROVIDER FOR THE PROVISION OF A PASSWORD MANAGEMENT SOLUTION.		
Specification to be supplied	Qty	Description
SPECIFICATION FOR SUPPLY OF PASSWORD MANAGEMENT SOLUTION.	Refer to attached	Refer to Page 2

## **SPECIFICATION FOR SUPPLY OF PASSWORD MANAGEMENT SOLUTION.**

### **1. PURPOSE**

1.1 The Regulator is soliciting quotations from qualified service provider for a cloud-hosted Enterprise Password Management (EPM) solution. The primary objective is to enhance our cybersecurity posture by providing a secure, centralized, and user-friendly platform for managing corporate credentials, eliminating the use of weak, reused, or stored-in-plaintext passwords.

### **2. PASSWORD MANAGEMENT SOLUTION REQUIREMENTS.**

2.1 The solution must be a cloud-hosted platform within the borders of South Africa.

2.2 Number of Licenses: 150 users.

2.3 Duration of the Licenses: 12 months subscription.

2.4 Secure vault for storing passwords.

2.5 Cross-platform support (Windows, macOS, iOS, and Android).

2.6 Browser extension support for Chrome, Edge, and Safari.

2.7 Ability to generate strong, random passwords.

2.8 Functionality for managing shared (team) accounts and individual accounts.

2.9 Multi-Factor Authentication (MFA) integration.

2.10 Ability to integrate with our existing Identity Provider (Microsoft Entra ID) for SSO (Single Sign-On) and user provisioning (SCIM).

2.11 A centralised administrative console for policy management.

2.12 Ability to define and enforce enterprise-wide password policies.

2.13 User and group management, synced with Microsoft Entra ID.

2.14 Account recovery options for users who forget their master password, without compromising security.

2.15 Security reporting and alerts.

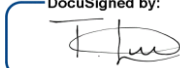
3. OTHERS - IMPORTANT

- 3.1 The service provider to provide at least 2 reference letters where they have performed similar projects.
- 3.2 The service provider to provide a partner certificate/reseller certificate.
- 3.3 The service provider will be required to deliver the software within one (1) week of an award letter or official purchase order
- 3.4 The service provider is required to register their Information Officer (IO) on the Information Regulator’s eServices portal.

4. QUOTATION(S) MUST BE ACCOMPANIED BY THE FOLLOWING DOCUMENTS WHERE APPLICABLE:

- 4.1 Valid copy of Tax Compliance Status Pin.
- 4.2 Original certified B-BBEE Certificate/ Affidavit.
- 4.3 Information Officer registration certificate.
- 4.4 Bids not in compliance with the above-mentioned and received after the closing date of the request for quotation will **NOT** be considered.

5. SIGNATURE

Specification Signed off by	
Signature:	<div>DocuSigned by:  DFAC8CCA4EE546B...</div>
Date:	04-Sep-2025   14:13 SAST
Name and Title:	Mr T. Luyaba Chief Information Officer (CIO)