INFORMATION REGULATOR

PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

1. The Information Regulator has in accordance with the provision of section 63(2)(a)(ii) of the Protection of Personal Information Act No 4 of 2013 (POPIA), issued hereunder a standard for making and dealing with complaints under approved codes of conduct.

2. The Checklist that accompanies the Guideline to Develop Codes of Conduct has also been issued.

3. Kindly email applications for codes of conduct to: codes.IR@justice.gov.za

4. If delivering hard copies. The below mentioned addresses are applicable.

**Before 30 April 2021**

33 Hoofd Street  
Forum III, 3rd Floor Braampark  
Braamfontein  
Johannesburg  
2017

**From 1st May 2021**

JD House  
27 Stiemens Street  
Braamfontein  
Johannesburg  
2001

Adv.P. Tlakula
Chairperson
By order of the Chairperson of the Information Regulator